

# RETURNS AND WARRANTY INFORMATION

Upon receiving your order, please review your packing slip carefully to ensure that you have received your entire order. If you do not receive items on your packing slip or your package was damaged during shipping, please contact Customer Service immediately at **1-888-369-7223** for assistance.

## RETURNS

If you are not 100% satisfied, you can return your order for a full refund within thirty (30) days from the date of purchase. The returned items must be unworn, unused, unwashed and in the original packaging with all original tags attached and, if applicable, protective inner lining intact on swimwear and intimate apparel. **We do not process direct exchanges.**

Once your return is received and inspected by the Returns Department (usually within 72 hours of receipt), your refund will be processed and automatically applied to your credit card or original method of payment within 7 business days. Please note that depending on your credit company, it may take an additional 2-10 business days after your credit is applied for it to post to your account.

## SIMPLE STEPS FOR EASY RETURNS

1. Complete returns section below.
2. Enclose completed pack list and items being returned into a package.
3. Take package to carrier of choice and select preferred method of shipment. (We recommend keeping tracking information for records)

**Send To:**

**Returns Department  
4611 Newcastle Road  
Stockton, CA 95215**

## WARRANTY

Products are warranted to be free from defects in workmanship and materials for a period of one (1) year from the date of purchase. This warranty is extended to the original purchaser only and does not apply if damages are caused through abuse, negligence, improper repairs, inadequate fit, modifications and alterations or if used other than the manner intended. We make no other express warranties or guarantees. Any warranties implied by law shall be limited to ninety (90) days in duration. We shall not be liable for any incidental or consequential damages. If you suspect that your product contains a defect, you may send the product for a warranty evaluation at any time within the first year of purchase. Damaged products covered by warranty will be repaired or replaced with an item of comparable size and style, at our sole discretion. Damaged products deemed not covered by the warranty policy will be shipped back to you.

For a warranty evaluation, please contact Customer Service at **1-888-369-7223**.

**CODES:**

General	Service	To Small	Too Large	Quality
A. Not As Pictured	D. Wrong Item Shipped	G. Length	M. Length	S. Color
B. Changed Mind	E. Arrived Too Late	H. Bust, Chest	N. Bust, Chest	T. Fabric, Sewing, Etc.
C. Just Didn't Like	F. Wrong Item Ordered	J. Waist	P. Waist	U. Styling, Features
		K. Hip, Seat	Q. Hip, Seat	X. Defective; New
		L. Overall Size	R. Overall Size	Y. Defective; Used

**RETURNS:**

SKU Number	Codes	Please Give Details